

# GUIDANCE ON PHARMACIST eCARE PLAN



**Pharmacy Health Information  
Technology Collaborative**



## Pharmacists' Roles in Team-based Care

Health care is moving to more open sharing of electronic information among providers, patients, payers, and other stakeholders. The Pharmacist eCare Plan (PeCP) facilitates pharmacist participation in this interoperable communication network. The sharing of clinical information between pharmacists and other providers helps to optimize patient care delivery and facilitates coordination of care. Data can also be transmitted to payers for both quality measurement and payment purposes.

## What is the Pharmacist eCare Plan?

The PeCP allows for data capture by pharmacists in a structured and codified process. The pharmacist documents care delivered using the JCPP Pharmacists' Patient Care Process into an electronic record system for the purpose of addressing patient-specific goals of therapy and medication-related problems. The Pharmacist eCare Plan is used to capture and transmit this clinical information to other electronic record systems used by providers, payers, and others. The PeCP provides a solution to the challenge of not being able to easily share information such as the patient's newest blood pressure or an adverse drug event. In the current environment, faxes are not usable by an electronic health record (EHR) and are not sufficient to capture quality data. With the PeCP functionality, pharmacists can share their clinical findings and data with other members of the health care team in a timely manner.

The following are some uses of the Pharmacist eCare Plan:

- Sharing information between providers, including pharmacists (i.e., pharmacist documents adverse drug events via care plan for sharing in providers' EHR, hemoglobin A1C retrieved by the pharmacist).
- Capturing data for value-based payment models to payers.
- Coordinating care between case managers and providers across all practice settings.
- Sharing patient goals and outcomes.
- Documenting data for quality reporting (e.g., immunizations, outcomes of care).
- Improving workflow efficiencies within the pharmacy so that staff members have a more comprehensive picture of the patient current needs and status.

## How is the eCare Plan being used by Pharmacists?

The PeCP enables pharmacists to capture and exchange clinical content in all practice settings with key stakeholders such as providers, patients/caregivers, and payers. The sharing of standardized data is a key component of demonstrating value to providers and stakeholders. Case examples of how pharmacists are using PeCP can be found on <https://www.ecareplaninitiative.com/>. The PeCP provides the ability to resolve medication-related problems and improve patient safety.

## Pharmacist eCare Plan

### Health Concerns

- Documentation of medication therapy problems

### Interventions

- Medication history
- Prescription fill history to demonstrate medication adherence
- Medication therapy problem resolution

### Goals

- Emphasis on goals of therapy

### Health Status Evaluation & Outcomes

- Emphasis on sections related to medications

### Laboratory Results and Vitals

- Pharmacogenomic markers
- Blood pressure results

### Payer Section

- Plan information



## Links to Resources

- “How to access the eCare Plan initiative and work with the system vendor to make it available,” accessed March 5, 2020, <https://www.ecareplaninitiative.com/>.
- Joint Commission of Pharmacy Practitioners. “Pharmacists’ Patient Care Process”. May 29, 2014, accessed March 5, 2020. <https://jcphp.net/wp-content/uploads/2016/03/PatientCareProcess-with-supporting-organizations.pdf>.
- “Structured clinical documentation following the JCPP Pharmacists’ Patient Care Process,” accessed March 5, 2020, <https://jcphp.net/wp-content/uploads/2016/03/PatientCareProcess-with-supporting-organizations.pdf>.

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